



Key Community Resources for New Castle County Residents

Legal Resources

Organization	Phone #	Types of services
Community Legal Aid Society, Inc.	(302) 575-0660 (TTY/ TDD also)	Civil legal services for individuals who have low incomes, who have disabilities, or are age 60 or over.
Delaware Volunteer Legal Service	(302) 478-8680	Assists low-income Delawareans with problems relating to Protection from Abuse, divorce and custody cases involving domestic violence, guardianships, housing, Landlord / Tenant, wills, government benefits, home ownership and consumer issues.
New Castle County Lawyer Referral Service	(302) 478-8850	Referrals to private attorneys

Domestic Violence, Rape, and Other Crisis Assistance

Organization	Phone #	Types of services
Delaware Coalition Against Domestic Violence	(302) 658-2958	
CONTACT Delaware	(302) 761-9100 (CONTACT Crisis Helpline & Rape Crisis CONTACT Program) (302) 761-9700 (Deaf Contact Helpline)	24 –hour confidential helpline services
Child, Inc. New Castle County	(302) 762-6111 (302) 255-0420 (victim advocacy program) (302) 762-8989 (Domestic Violence Treatment Program)	Emergency and transitional services, housing assistance, educational services, bi-lingual services, court advocacy Victim counseling, victim support groups, treatment services for chemically dependent women, individual, group & family therapy for children & families
Domestic Violence Hotline	(302) 762-6110	Crisis service and informational resource. Some calls result in women entering a shelter program for safety.

Disability Resources

Organization	Phone #	Types of services
ARC of Delaware	(302) 996-9400	Advocates for the rights and full participation of all children and adults with intellectual and developmental disabilities.
Parent Information Center	(302) 366-0152	Provides information, education and support, to families and caregivers of children with disabilities or special needs from birth to age 26

Government Resources

Agency	Phone #	Types of services
Insurance Commissioner	(800) 282-8611, or (302) 674-7310	Provides insurance consumers assistance: assists resolve conflicts with insurance companies, health coverage providers, and agents; provides arbitration hearings; investigates concerns regarding insurance and utilities, statute and rule violations; and performs many other functions.
Delaware Department of Health and Social Services Hotline	(800) 372-2022	Provides information regarding Medicaid / Food Stamps / TANF / General Assistance / Subsidized Childcare
Delaware Prescription Assistance Program	(800) 996-9969 Option 2, then Option 1	DPAP helps recipients pay for medically necessary prescriptions. Eligible individuals include elderly and / or disabled persons without prescription coverage, whose incomes are below 200% of the poverty level or have prescription costs exceeding 40% of their income.
New Castle County Housing Authority	(302) 395-5600	Operates Section 8, homeowner assistance programs
Social Security Administration	(302) 323-0304 TTY: (800) 325-0778	Social Security Retirement benefits, Social Security Disability Insurance, Supplemental Security Income

Shelters, Food Services, and Financial Assistance Resources

Organization	Phone #	Types of services
Delaware Helpline	(800) 464-HELP (4357) (800) 273-9500 - from out of state Or dial 211	Free information and referrals for financial assistance, emergency housing and food, government/information services, utilities assistance, legal services, child support, transportation, driver's license, mental health counseling, donations, family issues, and professional licensing.
Homeward Bound, Inc.	(302) 737-2241 (302) 737-2241 - Emmaus House	Shelter, food services, financial assistance, and other services for homeless men, women, and families; located in Newark.
Enterprise Transitional Housing	(302) 328-3116	Shelter for men and women; located in New Castle
Victory Christian Fellowship	(302) 324-5400, ext. 1735	Food services; located in New Castle
Food Bank of Delaware	(302) 292-1305	Food services; located in Newark
AIDS Delaware	(302) 652-6776	Financial assistance, food services, HIV/STD counseling and testing, information and referrals, and other services. Located in Wilmington
Salvation Army	(302) 656-1696	Financial assistance, food services, shelter for women and children, and other services. Located in Wilmington.

Addictions Resources

Organization	Phone #	Types of services
Addictions Coalition - Delaware	(302) 984-2322	Community action and referrals to local treatment agencies

Community Legal Aid Society, Inc. makes no representations or guarantees as to the quality of services at the organizations listed on this handout, or their ability to help you with your problem.