

What People with Disabilities Need to Know About COVID-19 Vaccines

Community Legal Aid Society, Inc. (CLASI)

Find a COVID-19 vaccine: Search [vaccines.gov](https://www.vaccines.gov), text your zip code to 438829, or call 1-800-232-0233 to find a location near you.

Need help? Call Delaware's vaccine hotline: **1-833-643-1715**

Vaccination locations should be accessible to people with disabilities.

For example, these locations should have accessible parking spaces, ramps, and handrails available at the vaccination clinic. Service animals must be allowed in the clinic and remain with their handlers.

Vaccine locations should make reasonable accommodations for people receiving vaccination, such as:

- Special hours for people who need extra assistance
- Wait times and locations that reduce possible exposure to COVID-19
- Extra time before and after the appointment
- Ample space for those using assistive devices
- Communication accommodations include but are not limited to American Sign Language interpreters, plain language explanations, clear face masks, PEC symbols and boards, and other picture communication tools.

To request accommodations, or if you have questions about accommodations at a vaccination site, contact the site directly. You can also contact the DPH Vaccine Call Center at **1-833-643-1715** (press option 3) or email vaccine@delaware.gov.



Transportation:

- Eligible Delaware Medicaid clients in need of non-emergency transportation should contact **Modivcare at 1-866-412-3778**. You can also contact your case manager from your Managed Care Organization (Highmark or Amerihealth Caritas) for assistance with Modivcare transportation.
- Dart is offering FREE paratransit rides to get COVID19 vaccines. When making your reservation with DART Paratransit please mention you are getting your vaccination. If you have any questions, please call DART's Reservation line at **1-800-553-3278**.
- Starting May 24, Lyft is funding free rides (up to \$15) each way, to and from vaccination appointments.

Homebound:

- If you are unable to leave your home due to a disability, you should contact the **Vaccine Call Center at 1-833-643-1715 (press option 3)** or email vaccine@delaware.gov to ask about options for vaccination in your home.

Accommodations at State sponsored sites:

- DPH-coordinated vaccination sites (drive-thru or indoor sites) that are open to the public meet ADA requirements. Accommodations will be available at the site to assist with the vaccination process, such as large print materials.

100 West 10th Street, Suite 801
Wilmington, DE 19801
Phone: (302) 575-0660

840 Walker Road
Dover, DE 19904
Phone: (302) 674-8500

20151 Office Circle
Georgetown, DE 19947
Phone: (302) 856-0028



This flyer is for informational purposes only and should not be construed as legal advice or the formation of a lawyer/client relationship.